

# TELUS Fleet Complete

Track your workers, assets and vehicles in real time while gathering information from the field to help improve operating efficiencies and enhance customer service, while improving your bottom line. You can do it all - at a cost-effective price - from a single portal on a dispatcher's desktop.



Select the right solutions for your business.



| FLEET TRACKER   | ACTION TRACKER  | ASSET TRACKER  |
|---|---|--|
| <ul style="list-style-type: none"> <li>■ Tracks the real-time location, speed and travel direction of your vehicles</li> <li>■ Captures vehicle data such as status of ignition, battery voltage, door sensor and power takeoff (PTO) sensor</li> <li>■ High speed mobile Internet makes your vehicles a tool for instant productivity</li> <li>■ Optional enhanced features:                             <ul style="list-style-type: none"> <li>- Mobile Wi-Fi: connect up to 5 computers to the Internet</li> </ul> </li> <li>■ A core solution for any business with vehicles on the road to help manage and maintain their fleet and costs</li> </ul> | <ul style="list-style-type: none"> <li>■ Mobile workforce GPS location tracking</li> <li>■ Schedule and dispatch tasks to your mobile workers from your home or office</li> <li>■ Dispatch activities directly to handheld devices</li> <li>■ Enable your mobile workers to use any smart device (phone or tablet), to send and receive mission-critical information to and from the field</li> <li>■ User-friendly interface</li> <li>■ Real-time status updates for tasks and mobile resource location</li> <li>■ Time Card Reporting tool</li> </ul> | <ul style="list-style-type: none"> <li>■ Monitors the location of high-value assets such as equipment, packages and cargo</li> <li>■ Uses an asset tracker device with a rechargeable battery. Can last up to 3 years on a single charge</li> <li>■ With motion sensing and real-time notifications, always be alerted when an asset moves</li> <li>■ Ideal for business looking to track resources other than vehicles or employees/handsets</li> </ul> |

\* Based on manufacturer's peak rated usage which assumes once per day reporting. Sleep Mode, device operating within the temperature guidelines.

TELUS maintains our dedication to leadership in field work solutions by understanding that effective field management requires constant coordination of crews, suppliers, project managers, engineers and field service teams - often in harsh conditions and always on tight time lines.

## Key benefits for your business:

TELUS Fleet Complete gives you full visibility into the activities of your mobile workers, assets and vehicles. With real-time information, your company can improve productivity, reduce costs and improve your bottom line. Improved communication and better scheduling can help you enhance customer service with faster and more accurate response times. Now equipped with in-vehicle mobile Internet, field workers can experience how their vehicle can be both a brawny work vehicle and a brainy Internet-connected mobile office on Canada's coast-to-coast 4G network\*.

### Analyze and manage key metrics to improve your field operations.

- Reduce fuel costs by helping to control speeding, driver behaviour, idling time and inefficient routing
- Optimize fleet repair schedules by tracking mileage, providing vehicle diagnostics and automating maintenance logs
- Report authorized vs unauthorized mileage
- Track and manage arrival/departure times at customer locations

### Improve customer service.

- Track the real-time location of workers, vehicles and critical assets and dispatch tasks to the nearest mobile worker
- Provide your customers with notification of accurate arrival times and departure scheduling

### Improve security.

- Recover stolen vehicles and critical assets with real-time tracking
- Report unauthorized use of vehicles out-of-route activities using automated alerts

### Improve communication with in-vehicle mobile Internet.

- Field service and construction workers can receive and confirm work orders of job estimates at the job site to avoid lengthy delays
- Engineers and project managers can review and edit documents on the go
- Subcontractors, suppliers and customers can collaborate in real-time to review project planning documents
- Utilities and field crews can gain real-time, high bandwidth access to work orders, safety and compliance data as well as asset management tools

### The bottom line:

TELUS Fleet Complete empowers you to better manage and track your critical assets and resources, and helps your business run more profitably.

### Business tip:

Ask your insurance company about potential cost savings after having GPS modems or asset tags set-up with your vehicles and equipment.

### Customer testimonial video:

Rose Flora is a flower producing and delivery company located in south western Ontario. Rosa Flora use TELUS Fleet Tracker to help manage their delivery routes across Canada and the North Eastern US.

Learn how TELUS Fleet Tracker can help optimize routes, provide insightful reporting and improve customer satisfaction.

[www.youtube.com/telusvideos](http://www.youtube.com/telusvideos) and search Rosa Flora.

|                                     | ACTION TRACKER - RESOURCE  | ASSET TRACKER                       | FLEET TRACKER   |  |  |
|-------------------------------------|--|-------------------------------------|---|--|--|
|                                     |  |                                     | Basic GPS tracking with self installation               | Core GPS tracking with additional sensor capabilities and Garmin Integration   | Includes all of the Fleet Tracker \$35/45 features, plus an ethernet port and additional data for mobile computing   |
| Contract                            | No contract required*  | No contract / 3 year term           | 3 year term   | MTM / 3 year   |  |
| Hardware Required                   | HSPA device (Android OS 2.2 or later, iOS)                                   | Fleet Complete Asset Tracker device | MGS150 Fleet Tracker + OBD                              | MGS150 Fleet Tracker + Hard install  | MGS500 Fleet Tracker + Hard install  |
| Transmission Frequency              | HSPA 15 minutes  | Once per day                        | HSPA every 6 minutes with multiple time/data points *** |  |  |
| Included Canadian Data              | HSPA 8 MB**  | 10 MB                               | 2 MB  | 10 MB  | 1 GB   |
| Installation and Compatible Add-ons | Installation is a user download from the Google Play Store or Apple AppStore | Self installed                      | Self installed  | Modem installation may vary - please speak with a representative   |  |
|                                     |  |                                     |   | <b>Optional Features add-ons:</b> <ul style="list-style-type: none"> <li>■ Driver ID Integration</li> <li>■ Temperature Sensor</li> <li>■ Door Sensor</li> </ul> | <b>Optional Features add-ons:</b> <ul style="list-style-type: none"> <li>■ Garmin Integration</li> <li>■ Driver ID Integration</li> <li>■ Temperature Sensor</li> <li>■ Door Sensor</li> <li>■ WIFI Adapter</li> </ul> |

†Based on HSPA+ coverage on the shared network available from TELUS. \*No contract required for the Action Tracker - Resource service, however to enable the service users will require a TELUS handset with either an iOS or Android 2.2 or later operating system. \*\*Included 8 MB provides roughly 200 hours/month for normal workday usage. Should overages occur from heavy work hour usage, TELUS Fleet Complete solution will draw additional data from your device data plan bucket, and TELUS may recommend additional data coverage. \*\*\*Ping and transmission schedules can be modified, however increasing the ping and/or transmission rate may result in increased data usages/charges. Blackberry® is a registered trademark of Research In Motion Limited. TELUS, the TELUS logo, and the future is friendly are trademarks of TELUS Corporation, used under license. © 2014 TELUS.

For more information on how TELUS Fleet Complete can improve your bottom line, please call 1-866-366-0229.

