TELUS Business Email Service

Take your office anywhere – fast.

Today's business challenge.

As businesses grow and their work becomes increasingly mobile, staying connected to customers and employees on the go becomes ever more important. But implementing IT systems that empower your business can be difficult for small and emerging companies because they often lack dedicated IT staff and the resources to cover the high up-front costs of infrastructure.

A big-business email experience for small and medium sized businesses.

Let TELUS take the work out of implementing business-class connectivity and collaboration for your company. Enjoy all the mobile productivity, security and collaborative benefits of a Microsoft® Exchange Server with Outlook® Web Access and a hosted BlackBerry® Enterprise Server, without any of the upfront costs and frustrations of managing it in-house. You can:

- Establish a business email presence. Send and receive business email (you@yourcompany.com) from your Smartphone, office PC, or online over the Internet

- Enjoy instant and secure wireless synchronization of your email, contacts, calendar and tasks to your BlackBerry® or ActiveSync® capable Smartphone or Tablet including iPhone, iPad, Android or Windows Phone

- Keep track of employees' tasks on the go and schedule meetings company-wide from your smartphone or any Internet-connected PC using shared calendars

Premium support and security.

With TELUS Business Email Service you have the assurance that all service, support and leading-edge security are provided by TELUS. Gain peace of mind and hassle-free management with:

- World-class security: Cisco's Iron Port corporate anti-spam and Microsoft's Forefront anti-virus protection, updated automatically, housed in TELUS' Canadian data centre

- Fully managed set-up and ongoing support are provided by TELUS experts 24/7 for business customers, with 99.9% reliability

- Simple self-service via the TELUS Unified Communications (UC) Management Centre, an online interface designed to make it easy for you to provision services to your employees, manage passwords, email addresses, distribution lists and more

Small business friendly.

TELUS Business Email Service is also a cost-effective way to simplify and streamline your IT systems so you can focus on your core business. And since this service is hosted by TELUS, you can count on it being small-business friendly, with:

- A single bill and single point of contact for 24/7 service, set up, upgrades and support. Conveniently billed to your TELUS account

- Economical and predictable monthly fee per user; fully scalable and flexible to meet your company's changing needs (just add or subtract subscriptions with no penalty)

- No costly up-front IT purchases or ongoing infrastructure staffing costs, and no software to update, license and maintain

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EMPOWER YOUR BLACKBERRY

If you choose the TELUS Business Email Service Professional for BlackBerry® solution, your email and all Exchange features will be seamlessly synched to your BlackBerry® via a TELUS-hosted BlackBerry® Enterprise Server (BES). Advanced security features of the BES include added policy profile management and AES or Triple DES encryption, which helps ensure the confidentiality and integrity of wirelessly transmitted information on BlackBerry® smartphones.

TELUS Business Email Service

Clear and simple options that work for your business.

TELUS Business Email Service has three service levels to best suit your business needs:

FEATURES			
	Basic	**Enhanced**	**Professional**
Email address	Uses existing company domain name for email Exchange service (e.g. yourname@yourcompany.com)		
UC integration	Click to TELUS Instant Connect and Workspace services, providing a streamlined communication experience*		
Backup	Every 4 hours		
Enterprise class anti-spam/virus protection	SSL (https) / Cisco IronPort® antispam/anti-virus (gateway) and Trend Micro ScanMail™ on server		
Outlook web access security	SSL (https)		
Active Directory Synchronization	Included		
Public folders	N/A	Included	
Task	Personal task management	Personal task management (with synchronization to Microsoft Outlook)	
Mailbox tools	N/A	Mailbox delegation, out-of-office notification, folders, resource mailboxes	
Address lists	Global address list	Global address list (with synchronization to Microsoft Outlook)	
Calendar	Personal calendar	Personal calendar and calendar sharing, scheduling assistant (with synchronization to Microsoft Outlook)	
Compatible with:	Email only: ■ Microsoft Outlook 2003+ ■ Outlook Express ■ Microsoft Entourage for Mac® ■ Eudora® Mail ■ Netscape® 6/7, Messenger® 4x ■ Mozilla® Thunderbird® ■ Pegasus® ■ Mac OS X version 10.4.9	Email, calendar, global address list and task synchronization with, and data import/export to: ■ Microsoft Outlook 2003+ ■ Microsoft Outlook 2011 (Mac) ■ Microsoft Entourage 2004/2008 (Mac)	
Microsoft Outlook download	N/A		Latest version included for Windows and Mac
Deleted email retrieval	14 days	30 days	
Per user mailbox storage	2 GB	25 GB	
QuickStart Email Migration	Optional		

SMARTPHONE SYNCHRONIZATION			
	Basic	**Enhanced**	**Professional**
Activesync® for iPhone, iPad, Android and Windows	Email only	Email, address book, calendar, scheduling, tasks	
BlackBerry® Enterprise Server (BES)	N/A	Additional fees apply	

Support

■ **24/7 Tech Support:** Direct support line for all business customers

■ **Self-Serve Admin Control Panel:** Log-in/password resets, add/delete subscriber accounts, remote device wipe, BES policy profile management, distribution list/Global Address List management, reporting

* Separate subscription to Instant Connect and/or Workspace Service is required.

GET THE BEST FOR YOUR BUSINESS.

Do more with TELUS solutions – connect with us today and we'll show you how. Please contact your TELUS Sales Representative, call **1-800-995-1800** or visit **telus.com/emailservice**.

TELUS®