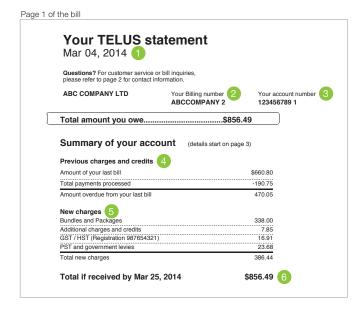






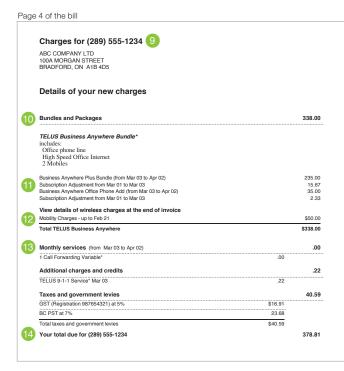
Understanding your new TELUS Office Phone, Internet or Business Anywhere bill

We are pleased to provide you with this quick reference guide to help you understand your new TELUS Business bill.



Page 3 of the bill Charges for ABC COMPANY LTD ABC COMPANY LTD 100A MORGAN STREET BRADFORD, ON A1B 4 Details of previous charges and credits 470.05 Amount of your last bill Payment we processed on Feb 19 - Thank You -190.75 Amount overdue from your last b Details of your new charges Additional charges and credits 7.63 Total new charges for ABC COMPANY LTD Total due for ABC COMPANY LTD 477.68 Summary of charges by phone number ABC COMPANY LTD 477.68 660.80 Total amount you owe 660.80 - 190.75 345.85

- 1 Bill date This is the date of when your bill was generated.
- Your Billing Number You will need this number for any account inquiries.
- Your Account number You will need this number to make a payment, and for any account inquiries. Some financial institutions require all 10 digits for payment.
- 4 Previous charges and credits This section describes the amount owed from your last bill, less any payments made.
- 5 New charges Current monthly charges for your TELUS products and services, other charges and credits such as 911 fees, late payment charges (if applicable), and taxes.
- 6 Total if received The sum of the "Previous charges and credits" and "New charges" sections. Payment must be received by the date shown to avoid any late payment charges on your next invoice.
- 7 Additional charges and credits Late payment fees may appear in this section if applicable.
- 8 Total amount you owe This is the total amount overdue from your last bill, including any applicable late payment fees.



- 9 Identifies which phone number or account the following detailed charges and credits are for.
- 10 Bundles and Packages This section contains the bundles that you have subscribed to and associated monthly charges.
- Subscription Adjustment If you subscribed to a service in the middle of your billing period, you will see partial charges from the date of activation to the start of the current bill period. Please refer to our FAQ page for more information about partial billing.
- 12 Mobility charges If you subscribe to Business Select or Business Anywhere, any additional mobility charges will be totalled here. Taxes for this amount will appear below under "Taxes and government levies".
- Monthly services This section contains the additional monthly services you have subscribed to and associated charges. This may include items such as calling features and business tools.
- Your total due The total amount due for your bundled service including any additional monthly services, additional charges and credits and any applicable taxes.

Note: For important messages from TELUS about rate changes, government regulation changes and special offers, please read "News from TELUS", located on the second page of your bill.

For more information about your bill, please visit **click here** or call **1-800-361-3311** (press 1, then 2 for business) 8am – 6pm MST, Monday to Friday.