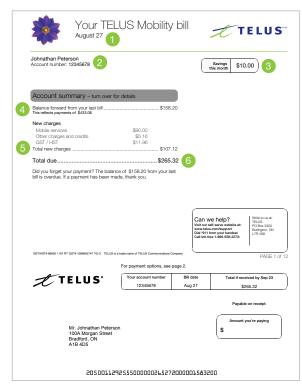




Understanding your new TELUS Mobility bill

We are pleased to provide you with this quick reference guide to help you understand your new TELUS Mobility bill.





- 1 Bill date This is the final day of your billing period.
- 2 Account number You will need to use this number to make a payment, and for any account inquiries.
- 3 Savings Box Total savings for all of your services for this billing period (if applicable).
- 4 Balance owing from your last bill Any unpaid balance from your previous months bill.
- 5 New charges Current monthly charges for your mobile services, other charges and credits such as 911 fees and all applicable taxes.
- 6 Total due Your total new charges (including applicable taxes), any balance owing from your last bill and late payment charges (if applicable). Payments are due upon receipt.
- 7 Partial charges This section will only appear when partial charges have been applied to your account. Partial charges are incurred if your activation date is earlier than your bill date or if you made any changes to your services.
- 8 Monthly and other charges Details about your monthly rate plan, as well as any features and additional services.
- 9 Add ons Any additional services and/or features that were not included in your monthly rate plan. This may include items such as long distance minutes, roaming passes, etc.
- 10 Usage charges Charges for usage that exceed the total included in your rate plan (if applicable). This may include additional talk time, text and data usage.

For more information about your bill visit telus.com/billing.