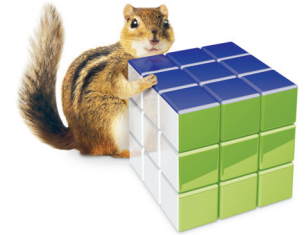


TELUS Unified Communication Services

Today's business issues

The promise of increased productivity and improved collaboration is prompting businesses to consider investing in unified communication solutions. But it's not an easy decision. The hassle and expense of rolling out and supporting the needed infrastructure is cost prohibitive for many businesses.



Hassle-free unified communications from TELUS.

TELUS has a better way to put unified communications into action in your business. TELUS' Unified Communication Services provide corporate-class communications with no need for any major investments in technology. For a fixed monthly per user fee, your business can get the benefits of unified communications hosted by TELUS – no more need for you to worry about administration, hardware, software and security.

TELUS' innovative suite of unified communications business tools is designed to enhance your personal and group communications both inside and outside your business. Your employees and customers benefit from a consistent user experience across the Web, computer, smartphone and office phone. With TELUS Unified Communication Services, your business gains:

Full communication experience:

- Corporate-class email and instant messaging service connected to Microsoft® Exchange, SharePoint®, and Microsoft® Office® Communications Server®
- Access to contacts, calendars, tasks and documents in the office, at home or on the road.
- Single-click conferencing to easily initiate a video, audio or Web conference.

Increased productivity and streamlined communications:

- Plan meetings effortlessly with shared calendar availability.
- Stay more organized by maintaining critical information in one place.
- Stay on top of critical requests by managing one email inbox synchronized among multiple devices, including a smartphone, desktop or home computer.
- Extend your availability and end pointless voicemail and standard email.

Small business friendly:

- Fixed monthly fee per user; fully scalable and flexible.
- No upfront costs; long-term cost savings.
- Reduce costs by not having to house and manage hardware, maintain servers, software licenses, backup services and anti-virus software, and pay technicians for set-up and management.
- Extend the equipment you already have on premise with hosted services.
- Gain a comprehensive Web-based self-serve administrative tool for all TELUS Unified Communication Services.

Enterprise-class security and reliability:

- World-class security hosted within TELUS Internet Data Centres across Canada.
- Best-in-class anti-spam, anti-virus protection applications with automatic updates from Cisco and Microsoft.

TELUS: The hosting leader.

- **Proven reliability** – highest standards for security, storage, backup and privacy to ensure content integrity.
- **Technology leadership** – partnerships and certifications with leading unified communications vendors including Microsoft and Cisco.
- **Hosting facilities** – world-class TELUS owned and operated Internet Data Centres across Canada.
- **High performance** – brand new infrastructure uses the latest computing technology.
- **Single point of contact** – 24/7 service and support from TELUS experts.
- **Single provider for all services** – TELUS offers a comprehensive range of unified communications services to suit any organization.

TELUS Unified Communication Services

TELUS Unified Communication Services consists of three fully integrated services: Business Email, Instant Connect, and Workspace Service. These services are available a la carte and operate independently of each other, yet they need to be used in conjunction in order to capture the complete communications experience. TELUS offers a range of economical, scalable and flexible pricing plans to meet your company's needs.

TELUS Business Email Service

This suite of corporate-class communication systems includes email, scheduling, and contact management. It is connected to a Microsoft Exchange Server, securely hosted and managed by TELUS for increased productivity and collaboration.

- Synchronize your email, calendar and addresses to all of your devices at the same time.
- See when others in your company are free to meet and set up meetings effortlessly.
- Access your company's global address book and distribution lists easily without having to remember email addresses.
- Log in securely to your business email at the office, at home, on the road or from anywhere using a smartphone or computer connected to the Internet.

TELUS Instant Connect Service

TELUS Instant Connect Service provides instant messaging, real-time presence information, file sharing and Web conferencing capabilities – all fully integrated with your Microsoft Office Outlook®.

- Communicate with colleagues in an instant. No waiting for email responses, no interruptions in productivity.
- Share voice, video and content from virtually anywhere with anyone securely and conduct virtual meetings in real time.
- Integrate your presence status with existing address books and corporate directories, including your calendar and out-of-office message notification, to indicate how and when contacts can reach you.

TELUS Workspace Service

With TELUS Workspace Service, you create one central place to share files. You can collaborate through threaded discussions and surveys. No waiting for emails or managing large attachments.

- Create, edit and publish directly from commonly-used and familiar Microsoft Office applications.
- Easily manage documents and help ensure integrity of content. Enhanced document management capabilities include the option to activate required document checkout before editing, the ability to view revisions to documents and restore to previous versions, and the control to set document- and item-level security.
- Create an unlimited number of user accounts and grant permission to team members, partners or customers.
- Control who can access files and their level of access to prevent business data leakage to unauthorized personnel.
- Log into your secure workspace at the office, at home, on the road, or from anywhere via the Internet.

GET THE BEST FOR YOUR BUSINESS.

Do more with TELUS solutions. Connect with us today and we'll show you how.

Contact your TELUS Sales Representative, call **1-800-652-3266** or visit telus.com/ucservices.