

# TELUS Fleet Complete

Track your workers, assets and vehicles in real time while gathering information from the field to help improve operating efficiencies and drive operating efficiencies and enhance customer service; while improving your bottom line. You can do it all—at a cost-effective price—from a single portal on a dispatcher's desktop.



# Select the right solutions for your business.







### **FLEET TRACKER**

- Tracks the real-time location, speed and travel direction of your vehicles
- Captures vehicle data such as status of ignition, battery voltage, door sensor and power takeoff (PTO) sensor
- High speed mobile Internet makes your vehicles a tool for instant productivity
- Ethernet port for mobile high speed Internet makes your vehicle a tool for instant productivity
- Optional enhanced features:
  - Garmin GPS integration
  - Mobile Wi-Fi: connect up to
    5 computers to the Internet
- A core solution for any business with vehicles on the road to help manage and maintain their fleet and costs

## **RESOURCE TRACKER**

- Tracks the real-time location of your mobile workforce via smartphones, while monitoring stop times and travel distance
- Use it to improve customer service and scheduling by always knowing the location of your workforce
- Great for businesses who want to schedule or task field employees who aren't always driving the same vehicle or want to automate time sheet expense reporting
- Works with HSPA, Android, iOS and select BlackBerry<sup>®</sup> and Mike<sup>®</sup>
   GPS-enabled devices

### **ASSET TRACKER**

- Monitors the location of high-value assets such as equipment, packages, and cargo
- Uses an asset tracker device with a rechargeable battery. Can last up to 3 years on a single charge\*
- With motion sensing and real-time notifications, always be alerted when an asset moves
- Ideal for businesses looking to track resources other than vehicles or employees/handsets

TELUS maintains our dedication to leadership in field work solutions by understanding that effective field management requires constant coordination of crews, suppliers, project managers, engineers and field service teams - often in harsh conditions and always on tight timelines.

<sup>\*</sup> Based on manufacturer's peak rated usage which assumes once per day reporting. Sleep Mode, device operating within the temperature guidelines.

# Key benefits for your business:

TELUS Fleet Complete gives you full visibility into the activities of your mobile workers, assets and vehicles. With real-time information, your company can improve productivity, reduce costs and improve your bottom line. Improved communication and better scheduling can help you enhance customer service with faster and more accurate response times. Now equipped with in-vehicle Mobile Internet, field workers can experience how their vehicle can be both a brawny work vehicle and a brainy Internet-connected mobile office on Canada's coast-to-coast 4G network.

# Analyze and manage key metrics to improve your field operations.

- Reduce fuel costs by helping to control speeding, driver behaviour, idling time and inefficient routing
- Optimize fleet repair schedules by tracking mileage, providing vehicle diagnostics and automating maintenance logs
- Report authorized vs. unauthorized mileage
- Track and manage arrival/departure times at customer locations

#### Improve customer service.

- Track the real-time location of workers, vehicles and critical assets and dispatch tasks to the nearest mobile worker
- Provide your customers with notifications of accurate arrival times and dependable scheduling

### Improve security.

- Recover stolen vehicles and critical assets with real-time tracking
- Report unauthorized use of vehicles out-of-route activities using automated alerts

# Improve communication with in-vehicle mobile Internet.

- Field service and construction workers can receive and confirm work orders or job estimates at the job site to avoid lengthy delays
- Engineers and project managers can review and edit documents on the go
- Subcontractors, suppliers and customers can collaborate in real time to review project planning documents
- Utilities and field crews can gain real time, high bandwidth access to work orders, safety and compliance data as well as asset management tools

#### The bottom line:

TELUS Fleet Complete empowers you to better manage and track your critical assets and resources, and helps your business run more profitably.

#### Business tip:

Ask your insurance company about potential cost savings after having GPS modems or asset tags set-up with your vehicles and equipment.

#### Customer testimonial video:

Rosa Flora is a flower producing and delivery company located in south western Ontario. Rosa Flora use TELUS Fleet Tracker to help manager their delivery routes across Canada and the North Eastern US.

Learn how TELUS Fleet Tracker can help optimize routes, provide insightful reporting and improve customer satisfaction.

www.youtube.com/telusvideos and search Rosa Flora.

		ASSET TRACKER		FLEET TRACKER		
	RESOURCE TRACKER			Basic GPS tracking with self installation	Core GPS tracking with additional sensor capabilities and Garmin integration	Includes all of the Fleet Tracker 45 features, plus an Ethernet port and additional data for mobile computing
Price per Month	\$10	\$20	\$25	\$30	\$35/\$40	\$55
Contract	No contract required*	No contract	3 year term	3 year term	MTM/3 year	
Hardware Required	HSPA device (Android OS 2.2 or later, iOS)	Fleet Complete Asset Tracker device		MGS-100 Fleet Tracker Modem	MGS-200 Fleet Tracker Modem	MGS-500 Fleet Tracker Modem
Transmission Frequency	HSPA 15 minutes	Once per day		HSPA every 6 minutes with multiple time/data points***		
Included Canadian Data	HSPA 8 MB**	10 MB		10 MB	10 MB	1GB
Additional Data - if required	According to data plan overage rate	N/A		\$10 for up to 30 MB		\$15 for up to 2 GB
US Data Roaming	\$5 per MB	\$5 per MB		\$5 per MB		
Hardware cost	No additional hardware required	\$199	\$0 - included in rate plan	\$0 - included in rate plan	\$300 / \$0 (included)	\$0 - included in rate plan
Installation and Add-ons	Installation is a user download from the Google Play Store or Apple AppStore	No installation charges - self installed			Modem installation may vary - please speak with a representative	
				No installation charges - self installed	Optional Feature add-ons:	

†Based on HSPA+ coverage on the shared network available from TELUS. \*No contract required for the Resource Tracker service, however to enable the service users will require a TELUS handset with either an iOS or Android 2.2 or later operating system. \*\*Included 8 MB provides roughly 200 hours/month for normal workday usage. Should overages occur from heavy work hour usage, TELUS Fleet Complete solution will draw additional data from your device data plan bucket, and TELUS may recommend additional data coverage. \*\*\*Ping and transmission schedules can be modified, however increasing the ping and/or transmission rate may result in increased data usage/charges. BlackBerry® is a registered trademark of Research in Motion Limited. TELUS, the TELUS logo, and the future is friendly are trademarks of TELUS Corporation, used under license. © 2013 TELUS. 13\_00112.

For more information on how TELUS Fleet Complete can improve your bottom line, contact your TELUS Account Representative or visit **telus.com/fleetcomplete** 

